



**Mountain House Community services
DEPARTMENT OF PUBLIC WORKS
STORMWATER MANAGEMENT QUESTIONNAIRE**

Under federal regulations, the Mountain House Community Services District (MHCS D) is required to implement stormwater activities that include public education and outreach, illicit discharge elimination, construction site runoff control, and pollution prevention for municipal operations. The MHCS D is seeking information from its residents to help set priorities for stormwater management, drainage practices and programs in Mountain House.

YOUR INPUT IS IMPORTANT!

CONTACT INFORMATION (optional)

Name: _____ **May we contact you?** Yes No
Address: _____ Phone Mail E-mail
Phone: _____ **E-Mail Address:** _____

THE MHCS D IS RESPONSIBLE FOR THE MANAGEMENT OF STORM -WATER WITHIN MOUNTAIN HOUSE INCLUDING FLOOD CONTROL, WATER QUALITY CONTROL, SYSTEM MAINTENANCE AND PUBLIC EDUCATION.

EXISTING STORMWATER MANAGEMENT PROGRAM

In your opinion, how important is stormwater management in Mountain House?

Very Important Important Somewhat Important Not Very Important No Opinion

The MHCS D does a good job of managing stormwater including flooding and water quality.

Strongly Agree Agree Disagree Strongly Disagree No Opinion

In the past 5 years have you contacted the MHCS D staff for assistance related to stormwater management?

Yes No

If yes, on a scale of 1-5, with 1 being excellent and 5 being poor, how would you rate the service you received?

	<u>Excellent</u>					<u>Poor</u>
MHCS D staff were prompt in responding to your request	1	2	3	4	5	5
MHCS D staff were courteous	1	2	3	4	5	5
The problem was resolved in a reasonable time frame	1	2	3	4	5	5

FLOODING AND DRAINAGE

Has flooding or drainage been a problem in the vicinity of your home or on your property? Yes No

Have you observed flooding or drainage problems in Mountain House? Yes No

WATER QUALITY

Is stormwater treated before it is discharged into Mountain House Creek?

Yes No Don't Know

In your opinion, what is the water quality of Mountain House Creek?

Very Good Good Fair Poor Don't know

The storm drain system is designed to ensure drainage of the initial one-half inch of rainfall runoff (first flush) into:

The Creek Wet and dry basins (BMP) Old River Don't know

In your opinion, what is the impact of stormwater runoff from Mountain House on the water quality of the Delta?

Very High High Moderate Low None Don't know

The combination of wet and dry BMP basins provides enhanced treatment of stormwater through:

Sedimentation absorption filtration Biological uptake All

In your opinion which are the major sources of pollution in urban stormwater? (please circle)

Construction Sites Automobiles Lawn Clippings Litter

Streets Residential Property Pet Waste Other

What are you currently doing to protect the quality of stormwater runoff? (please circle)

Minimize fertilizer use Minimize pesticide use Clean-up pet waste Sweep & pick-up yard waste

Gutter clean-up Recycle used oil Wash vehicles on lawn Use biodegradable soaps

PUBLIC EDUCATION AND OUTREACH

The amount of information I receive about stormwater issues in Mountain House is:

Too Much Just Right Too Little

What is the best way to inform you about stormwater issues? (please circle)

Newspaper Article Newspaper Ad Poster at local offices or businesses Newsletter

Brochure at local offices or businesses Public meeting or workshop Internet (Social Media)
Radio

How important is informing residents and businesses about potential pollutants and how they can prevent contamination of stormwater runoff?

Very Important Important Not Very Important

How important is promoting the use of low impact development measures that use innovative methods to reduce impacts of stormwater runoff?

Very Important Important Not Very Important

PUBLIC INVOLVEMENT AND PARTICIPATION

Are you interested in becoming involved as a volunteer in MHCS D stormwater pollution prevention program?

Yes No (if yes, please provide contact information on previous page)

When would be the most convenient times for you to attend meetings? (please circle)

Weekday mornings Weekday afternoons Weekday evenings

What kinds of activities are you interested in helping with? (please circle)

Management meetings Drain inlet marking Creek cleanup

Neighborhood outreach School Education Dry weather monitoring

Other (Please Specify)

STORMWATER MANAGEMENT PRIORITIES

Please rate each of the following stormwater management issues as VERY IMPORTANT, IMPORTANT, or NOT VERY IMPORTANT.

Flooding and drainage control:

Very Important Important Not Very Important

Water quality in the Delta from the Mountain House urban runoff:

Very Important Important Not Very Important

Construction erosion and sediment control:

Very Important Important Not Very Important

What should be the MHCS D's stormwater management priorities? (Please rank with 1 as the highest and 5 as the lowest.)

Flood control	1	2	3	4	5
Protect water quality	1	2	3	4	5
Erosion control	1	2	3	4	5
Other_____	1	2	3	4	5

To implement the MHCS D's stormwater management program without using general funds the MHCS D should increase the existing stormwater utility fee to assist in the funding of the services provided.

Strongly Agree Agree Disagree Strongly Disagree No Opinion

Please mail form to or drop it off at:
Mountain House Community Services District
230 S. Sterling Dr.
Mountain House, CA 95391

THANK YOU FOR YOUR TIME.

PLEASE RETURN QUESTIONNAIRES BY October 10, 2016

Questionnaires may be returned with the Utility Bill payments.
Please contact MHCS D at (209) 831- 2300 with any questions or comments.